

## Covid in Herefordshire – statistics updated weekly

<https://understanding.herefordshire.gov.uk/health/covid-19-weekly-summary/>

## Useful link for Covid information

<https://www.herefordshire.gov.uk/news/article/1049/stay-at-home-until-2-december>

## Lockdown 5 November 2020 Talk Community response

Working in partnership with local community groups, parishes and ward members, Talk Community will again be providing support to our communities including those residents considered most vulnerable as a result of the lockdown.

From 9<sup>th</sup> November, the Talk Community helpline **01432 260027** will be available 8am-6pm Monday to Friday and 9am-1pm on Saturday where vulnerable people or those who are isolating can contact to seek support with online supermarket delivery slots, available with Tesco and Iceland facilitated by the Talk Community team or by registering with the National Shielding Service System (NSSS), food and medication supplies and befriending. Where possible the Talk Community team will connect those requiring support into local communities or with volunteers by working in partnership with hvoos and the community networks. In addition the online form will also be available to register a request for support, please see the link for all contact details -

<https://www.herefordshire.gov.uk/covid19help>.

To support with connecting vulnerable individuals into the communities, the link worker role will be re-established.

Primary Care Network (PCN) Area	PCN Supervisor	Contact
North and West (includes KDGPC area)	Lorna Williamson	<a href="mailto:Lorna.Williamson@herefordshire.gov.uk">Lorna.Williamson@herefordshire.gov.uk</a>

The Halo reimbursement scheme is available, as before, should volunteers need to shop on behalf of the vulnerable person who has limited access to funds. Available where needed to support payment of shopping, the volunteer provides a copy of the receipt that they have paid on behalf of the person supported. The volunteer submits the receipt to Halo who will transfer this money via PayPal to the volunteer and the council arrange payment from the person supported.

The guidance for the Clinically Extremely Vulnerable (CEV) is now available on the following link - [www.gov.uk/government/news/clinically-extremely-vulnerable-receive-updated-guidance-in-line-with-new-national-restrictions](https://www.gov.uk/government/news/clinically-extremely-vulnerable-receive-updated-guidance-in-line-with-new-national-restrictions) and a national letter will be sent to all CEV's over the coming days informing them of the guidance.

We would like to continue to work in partnership with local initiatives. If you would like further information please do contact us on [talkcommunityenquiries@herefordshire.gov.uk](mailto:talkcommunityenquiries@herefordshire.gov.uk).